

Sudbury Adult Literacy Providers FAQ

What is Literacy and Basic Skills (LBS)?

- Helps adults in Ontario to develop and apply the following competencies to achieve their goals
 - Communication
 - Numeracy
 - Interpersonal
 - Digital skills

- Serves learners whose goals are to transition successfully to
 - Employment
 - Post-secondary
 - Apprenticeship
 - Secondary school
 - Increased independence

- Supports programming for
 - Deaf and hard of hearing
 - Anglophone
 - Francophone
 - Indigenous

Who is eligible for the LBS program?

- To participate in the LBS program, individuals must
 - Be Ontario residents
 - Be 19 years or older (some exceptions may apply)
 - Provide a valid SIN number (Series 900 numbers are accepted for Refugee clients but not international students or temporary foreign workers)
 - Demonstrates a need for services (will be assessed by service provider)
 - Be proficient enough in English or French (speaking and listening) to benefit from LBS instruction (will be assessed by service provider)
 - The last two requirements do not apply to Deaf and hard of hearing learners

Is there a cost to attend the LBS program?

The LBS program is free, funded by the Ministry of Labour, Training and Skills Development (MLTSD). Please note that providers may offer additional “fee for service” classes for further learning and upgrading. Additional supports may also be offered on a case by case basis.

Who are the service providers in Sudbury?

Service Providers	Contact Information	Address
Academic Upgrading Program - Cambrian College	Phone: 705- 566-8101 ext 7712 Email: upgrading@cambriancollege.ca Website: cambriancollege.ca/upgrading	1400 Barrydowne Rd, Sudbury, ON P3A 3V8
Centre de formation - Centre de santé communautaire du Grand Sudbury	Phone: 705-688-0005 Email: info@formationsudbury.ca Website: formationsudbury.ca	19, chemin Froad Road, Sudbury, ON P3C 4Y9
Centre de perfectionnement des adultes – Collège Boréal	Phone: 705-560-6673, poste 2070 Sans frais: 800-361-6673 poste 2070 Email: afb.sudbury@collegeboreal.ca Website: collegeboreal.ca	21, boulevard Lasalle, Sudbury, ON P3A 6B1
Training and Skills Development - Spark Employment Services	Phone: 705-671-2544 Email: ginettec@sudburyemployment.ca Website: sudburyemployment.ca	435 Notre Dame Ave, Sudbury, ON P3C 5K6
St. Albert Adult Learning Centre	Phone: 705-673-3031 Fax: 705-673-3815 Email: stalbert@sudburycatholicschools.ca Website: graduatenow.ca	504 St. Raphael Street, Sudbury, ON P3B 1M4
Canadian Hearing Services	Phone: 1-866-518-0000 ext 4220 TTY: 1-877-215-9530 Fax: 1-855-259-7809 Email: literacytraining@chs.ca Website: chs.ca	1233 Paris St, Sudbury, ON P3E 3B6
Alpha en Partage de Sudbury Est	Phone: 705-867-2220 Fax: 705-867-2221 Email: katymarier@msn.com Website: alphaenpartage.ca	22 St Anne St., St Charles, ON P0M 2W0

How do I refer a client to a service provider?

Please visit the new LBS referral form available here:

<https://northernliteracynetworks.ca/referral/index.php>

Answering a few questions when you first click the link to the referral form will help determine what provider would be best suited for your clients. Once you are done entering the client information, submitting the form will send a copy to the provider and will send you a copy for your records.

Do providers offer continuous enrollment?

Yes! Most service providers offer continuous enrollment, allowing individuals to access services whenever is best for them. Please note that exceptions may apply.

Do we offer learner centred/customized programming?

Yes! The LBS program is learner driven, meaning they are customized to meet the needs of individual learners.